

Job Description

Jobtitle:	Veterinary Surgeon
Current Post holder:	
Reporting to:	Sian Baker RVN/Practice Management Director
Responsible for:	N/A
Work Location	Cardiff and Swansea

Role Summary:

To provide an outstanding standard of veterinary service at all times and to work with all other staff members to help achieve this. To proficiently assess and treat patients presented at every SMART Veterinary Clinic site, in accordance to the standards and policies laid down by the Practice and the RCVS, and to promptly communicate details of these assessments and subsequent treatments to the referring Veterinary Surgeon. To maintain a professional standard of behaviour and care.

Job Responsibilities:

TIER 1:

- Ideally specific training in rehabilitation e.g. CCRP/CRI certification or equivalent
- To be willing to undertake training in acupuncture with the ABVA
- To work up cases with assistance from a senior colleague and simple cases independently
- To work as part of a team
- Maintain timely and accurate patient records on Vet IT.
- Record all information relating to prescribed medication on the patient record.
- To competently produce reports and provide clear and prompt communication with respect of the treatment plan with the referring veterinary surgeon.
- To have a good understanding of the neuromuscular system
- To be able to undertake independent study in relevant topics
- To manage inpatients as part of a team
- To evaluate the patient in an informed and competent manner and subsequently to develop an appropriate treatment plan.

- To implement treatment strategies in accordance with the treatment plan.
- Euthanise old and terminally ill animals.
- Handle and administer drugs responsibly and accurately and in accordance with professional and health and safety guidelines and following the VMD best practice.
- Support the Practice in its endeavours to improve and increase business by means of marketing, education and self-improvement including providing a presence at various events such as agility competitions on a roster basis when required.
- To undertake any other duties as may be directed from time to time by the Director or senior staff.
- Undertake CPD regularly to comply with RCVS regulations
- To work in both practices as and when required in order to meet the needs of the practice

TIER 2: (To continue to complete tasks and adhere to standards as stated for Tier 1)

- Minimum of 2 years experience working in veterinary practice, to have included time spent in a dedicated rehab facility – either at the SMART Veterinary Clinic Ltd or elsewhere.
- Experience of veterinary acupuncture - ABVA certification or equivalent.
- To be able to independently work up cases.
- To be confident in veterinary acupuncture.
- To be confident in developing and prescribing appropriate pain management strategies.
- To evaluate the progression of established treatment plans and modify where required.
- To provide clear and prompt communication with respect of the treatment plan with the referring veterinary surgeon.
- To be able to communicate clearly and appropriately with referring veterinary surgeons.
- To confidently carry out ancillary diagnostic tests such as blood and urine analysis, diagnostic ultrasonography, gait evaluation and thermal imaging where appropriate
- To undertake when required, on a roster basis, charge of the out of hours phone line as a first point of contact for clients when the clinic is closed.
- Liaise with and refer to other professionals within the industry when required.
- Liaise with clients to inform them of on-going progress and treatment options for their pet, including the costs involved.

TIER 3: (To continue to complete tasks and adhere to standards as stated for Tiers 1-2)

- Minimum of 2 years experience at the SMART Veterinary Clinic Ltd.
- Further qualification - American board certification or European board certification in sports medicine and pain management.
- Develop new treatment strategies at the SMART Veterinary Clinic Ltd.
- Develop and produce published studies relating to the work and treatment carried out at the SMART Veterinary Clinic Ltd.

- To competently manage tertiary referrals.
- To competently manage sports medicine cases.
- To confidently liaise with referring specialists.

Key Skills Required:

- Must be registered with the RCVS as a Registered Veterinary Surgeon.
- Display well-developed organisational and administrative skills with the ability to handle a busy, varied workload and to cope with interruptions and changes.
- Ability to work calmly under pressure, meet set deadlines and pay meticulous attention to detail completing tasks fully, accurately and on time, prioritising where appropriate.
- Ability to deal with confidential information or situations in an appropriate and sensitive manner.
- Ability to communicate effectively in a variety of written and verbal formats, including telephone, email and in person with a wide range of people.
- Basic IT skills including: Word Processing, Email and Web.
- Ability to be resourceful and able to research, gather and distribute information as necessary.
- Willingness to help and support colleagues.

General –

All Staff are required to:

- Familiarise themselves with the Company Policies and Procedures, held on the citrusHR system, accessible by all staff at any time from the website.
- Act at all times within the Company Rules, Policies, Procedures, and any other statutory requirements.
- Be proactive, bring ideas, suggestions and contribute to business improvement.
- Undertake training as required.
- Attend staff and team meetings as required.
- Observe health and safety procedures in the workplace to ensure personal safety and to safeguard the interests and safety of colleagues, clients, patients and visitors.
- Maintain a well-presented appearance and to look after and maintain uniform, keys, fobs and any other SMART Veterinary Clinic Ltd property.
- Undertake other duties and responsibilities as appropriate, since all staff are expected to work flexibly within their skill level to respond to changing priorities and make sure that client needs and business objectives are met.

Please note that this job description is neither exhaustive nor exclusive and may be amended or updated from time to time.